



## Human Factors for CAMO and Part M – CAR M Staff

### INTRODUCTION

The aim of the course is to give delegates a recurrent information about Human Factors, HF is to be introduced as a mandatory requirement For Part M and CAMO staff.

This training specifically focuses on the HF issues which we experience within the Maintenance Planning, Reliability and Technical Departments.

Several significant key event accidents have connections with planning related activities, this training develops a detailed understanding of the important role of the Maintenance Planning and CAMO engineer.

### Detailed Content / Topics - The following Subjects will be addressed

- General rules
- Introduction to Human factors and the implications of error
- Organisation's safety culture and how this interfaces with the CAMO group
- Development of Safety Management Processes within Part M / CAR M environment
- Human error and error provoking behaviour
- Error reduction/mitigation
- Environment/Human Performance and Limitations
- The impact of CAMO Originated Procedures
- Communications
- Management and Supervision
- Error Reporting

### Target groups

This course is aimed at Quality Managers, SMS Managers, CAMO & Technical Staff and Training staff.

### Pre-requisites

A background in an aviation environment.

#### Date

23<sup>rd</sup> May 2013

#### Venue

Jet Aviation Facilities,  
Dubai, UAE

#### Category

Personal Development

#### Price

295 Euro

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## Learning Objectives

By the end of this course, delegates will be able to explore the implications of error, the organisation's safety culture, its procedures and safety policy and methods of communication. The training will support the delegates existing knowledge regarding best practice and the need to deliver workable methods to improve standards and compliance.

It's objectives are to provide recurrent the implications of error, the organisation's safety culture, its procedures and safety policy and methods of communication.

## Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

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